Mahima Agrawal

UX Designer

(Open to relocate within Canada)

WORK EXPERIENCE

Interface UX Designer
Jan 2024 - Apr 2024
Nokia

- **Reduced the number of clicks and steps of a troubleshooting flow** by developing a deep understanding of the user needs, thereby enhancing efficiency by 50% (B2B SaaS).
- Created and ensured an intuitive, engaging digital experience by recommending design solutions through a variety of artifacts, including **detailed wireframes, user flows, and interactive prototypes** to a group of 18 designers, managers, and developers.
- Designed an intuitive dashboard with interactive data visualizations, simplifying complex data interpretation for users to **support faster decision-making.**
- **Delivered design documentation and presentations explaining the design rationale** of a product concept to stakeholders, aligned with strategic objectives and business needs.

UX/UI Designer Intern
Jan 2023 - Aug 2023
Excelar Technologies

- **Led the end-to-end design of three key features, from concept through launch,** for a clinical workflow to be used by healthcare professionals, enhancing workflow efficiency by 30%.
- **Enhanced UI components** by integrating UX research insights and testing feedback into design iterations on Figma.
- **Worked independently and collaboratively with cross-functional teams** by partnering with developers to integrate accessibility best practices and enhance overall platform usability.

VOLUNTEER EXPERIENCE

Graphic Designer
Sept 2024 - Present
Loved at Last Dog Rescue

- **Increased adoption inquiries by 35% within three months** by designing and publishing over 20 compelling adoption posters, engaging the community through visual storytelling.

Design Mentor
Feb 2025
FLUI Hackathon 2025

- **Mentored three design students navigate a design challenge competition** by critically thinking and offering constructive feedback, sharing insights, and supporting their growth while also engaging with other mentors and participants.

CONTACT

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SKILLS

Research

Usability Testing, Affinity Diagramming, Thematic Analysis, User Interviews, Surveys, Data Analysis

Design

Visual Design, Wireframing, Prototyping, Workflow Design, Interaction Design, UI Design, Mobile Design, Web Design, User-Centered Design, Design Systems, Attention to Detail

Software

Figma, Sketch, Jira, Miro, Adobe InDesign, Adobe XD, HTML, CSS, Adobe Photoshop

EDUCATION

IBM Certificate Course
AI Foundations for Everyone Specialization

Stanford Online
UI/UX Design for AI Products (starting April 2025)

Simon Fraser University
Graduated in Sept 2024
Bachelor of Arts - Interactive Arts and Technology